

Additional terms of Cruise Club UK's pound deposit and or standing order mandate promotion.

These conditions are supplemental to the normal terms of booking (as agent) as per our website.

By paying a promotional booking deposit you have entered into the agreement detailed in sections
BtoF

If agreeing to pay for your holiday in instalments you agree to sections GtoM

- A) Your contract is with your cruise line, Travelworld International (MCR) limited. t/a Cruise Club UK Are acting as agents for your cruise line. Our registered office is at International House, Church Lane, Prestwich, Manchester, M25 1AN, and our company number is 02618626. Your applicable terms and conditions are as supplied by your cruise line, Travelworld are acting as an Agent on their behalf. Please familiarise yourself with their booking conditions, read them carefully as you are bound by them. You will be asked at time of booking to confirm your agreement to these terms. These additional terms are only in relation to reduce deposit promotions and standing order payment schemes.
 - B) The deposit scheme is available on selected cruises departing from 1st November 2018 until the 31 Decemeber 2019. The following cruise lines are not included, Regent Seven Seas, Oceania Cruises, Silversea Cruises, Crystal Cruises, Seabourn and all river cruise operators. World Cruise & World Sector cruises are also excluded.
 - C) These terms are in connection with all promotional deposit promotions offered by Travelworld international (MCR) t/a Cruise Club UK. The promotional deposit agreement is when a booking has been placed and the deposit cost has been reduced at the expense of Cruise Club UK for the benefit of the booking customer. You (The customer) has paid a reduced amount deposit therefore Cruise Club UK has paid the remainder of your deposit liability on your behalf in the understanding that you (the customer and all passengers travelling on your reservation) will repay Cruise Club UK's expenditure on or before the deposit deadline agreed see section d.
 - D) Your liability is the difference between what you have paid Cruise Club UK as your booking deposit and the cruise lines standard deposit as outlined in their booking conditions for the entire party booked.
 - E) A deposit deadline is usually within and not limited to two calendar months from the date your booking was made and will be detailed on your booking confirmation and on your booking reservation call, If you are unsure of your deposit deadline please contact us immediately for clarification.
 - F) The lead passenger on the booking is solely responsible for the financial commitment made at the time of booking, in the event of multiple parties travelling together the lead passenger assumes total responsibility for all parties financial obligation under the 1 pound deposit scheme.
 - G) If you decide to cancel your reservation prior to your completed deposit payment you are responsible for the remaining deposit (detailed section C) plus the addition of Cruise Club UK's standard cancellation fee.
- Direct Debit (standing order) mandate
- G) For those customers choosing to pay their holiday by direct debit or standing order mandate the agreement to pay in instalments is only confirmed on the date when your mandate is returned to us and agreed by your bank. For an application to pay by standing order you are required to be booking more than 6 months prior to the balance due date of the voyage you have chosen to take. The minimum mandate period will be 6 months (6 payments), all scheduled payments and mandated payments must be completed and paid in full prior to the "balance due" date of your chosen voyage.
 - H) You can at any time cancel your scheduled payments (mandate) and revert to making a manual payment as per the normal booking terms and balance due date as specified on your booking confirmation. If you decide to cancel your direct debit (or your direct debit / standing order fails for any reason) you are still bound by the terms of your booking and your booking is still confirmed as per the terms of your booking, the cancelation of scheduled payments does not equal the cancelation of your agreement, commitment or booking.
 - I) Standing order and direct debit payments can be made as per a calendar date of your choice, if your chosen date falls on a weekend or bank holiday it will be collected on the following working day.
 - J) Processing your application to pay by instalments can take up to two weeks, if your preferred collection date falls within two weeks of your application being received we will reduce your term and increase your monthly collection amount – we will endeavour to inform you of this action.
 - K) If you decide to cancel your cruise once payments have commenced please inform us immediately. Our agents will advise you of the cancellation charge for your booking in line with the full conditions of your booking and the cancellation charge for your booking. We will arrange any refund due to you within 10working days of your written consent to cancel.
 - L) Amendment of your holiday. You can amend your cruise as per the normal rules and conditions of your booking and cruise line. If your holiday reduces in value any refund will be made after the deduction of a £50 administration fee. Any increase of booking cost can continue to be paid via your existing mandate if there is more than six months between the date your amendment is made and your date of departure.
 - M) In addition to our data protection policy Travelworld international (T.A Cruise Club UK) reserves the right to share your data with our finance team, banks and credit agencies we involve with this process. Details of these companies and their data management conditions can be provided upon request, your information contains but is not limited to Full name, date of birth, address, email address, bank account details, and named persons on the bank account.